



Complete, PRINT, sign and either mail, deliver, or fax this form, to San Francisco Fire Credit Union. If you have any questions or concerns, please contact our Call Center Representatives online at www.sffirecu.org, by phone at 1.415.674.4800 or toll free at 1.888.499.FIRE(3473). SF Fire Credit Union Contact Center Representatives are available via phone and web chat from 7AM to 8PM (Pacific) Monday – Saturday at 1.888.499 FIRE (3474).

Section 1:

Member Name

Member Number

Primary Phone

Work Phone

Email Address

Form with five empty rows for member information.

Section 2: Transaction Information

Table with 3 columns: Posting Date, Party Debiting the Account, Amount of Debit. Includes a Total Claim \$ row.

Section 3: I (the undersigned) hereby attest that (i) I have reviewed the circumstances of the above electronic (ACH) debit to my account, (ii) the debit was not authorized, and (iii) the following, to the best of my ability identifies, the reason for that conclusion: (please check one)

- Checkboxes for reasons: I did not authorize the party listed above to debit my account. (Fraud) [CCD & CTX (R05)] [ARC, BOC, POP, PPD, TEL, WEB (R10)] I understand that the account/membership # on which the fraud occurred must be closed immediately upon San Francisco Fire Credit Union's receipt of this form. I will advise my payroll company and or recurring ACH payees that are attached to this account/membership # of my new account/membership #. I revoked the authorization I had given to the party to debit my account before the debit was initiated. [PPD & Recurring WEB (R07)] My account was debited before the date I authorized. [ARC, BOC, POP, PPD, TEL, WEB (R10)] My account was debited for an amount different than I authorized. [ARC, BOC, POP, PPD, TEL, WEB (R10)] My check was improperly processed electronically. (Please specify your reason below) This check has been presented for payment and previously posted on \_\_\_/\_\_\_/\_\_\_\_. [ARC, BOC, POP (R37)] [RCK (R53)] A stop payment has been placed on this check. [ARC, BOC (R38)] [RCK (R52)] The signature on this check is not authentic or authorized, or the item has been altered. [RCK (R51)] I did not authorize the credit entry posted to my account on \_\_\_/\_\_\_/\_\_\_\_. (R23)

Section 4: I am an authorized signer, or otherwise have authority to act, on the account identified in this statement. I attest that the ACH transaction(s) above was/were not originated with fraudulent intent by me or any person acting in concert with me. I understand that I must report any unauthorized or improper ACH transaction to San Francisco Fire Credit Union within 60 days after the statement was mailed to you, otherwise San Francisco Fire Credit Union has no obligation to me with respect to the item and I must resolve any disputes directly with the entity that originated the ACH transaction.

I have read this statement in its entirety and attest that the information provided on this statement is true and correct.

Member's Signature \_\_\_\_\_ Date \_\_\_\_\_