ATM SECURITY

City CU urges all Members to observe basic safety precautions and exercise discretion when using an ATM or night deposit facility.
ATM SECURITY

• Prepare for ATM transactions prior to approaching the ATM or night deposit facility.

• Retain your receipts. Do not lend your Debit card to anyone and do not leave your card or any other documents at the ATM or night deposit facility.

• Treat your Debit card the same as cash and keep it in a secure location.

• Keep your PIN secret and memorize it. Do not give anyone information regarding your card or PIN over the telephone.

• When using an ATM, place your body in a position to prevent others from observing your PIN when entered.

• At any ATM or night deposit facility, keep a lookout for any suspicious activity near the facility and make sure all approaches to the facility are well lighted.

• Conceal cash received from the ATM to the best of your ability and count it after you have left the ATM.

• If anyone offers assistance while you are operating an ATM, do not accept it. If you have started a transaction, consider canceling the transaction and leaving the ATM location.

• Compare your receipts with your monthly statement and notify us immediately if you suspect that an error or unauthorized transaction has occurred.

• In the case of a lost or stolen Debit card, please contact City CU immediately at (214) 515 - 0100.