

Complaint Notice

If you have a problem with the services provided by City CU, please contact us at:

**City Credit Union
7474 Ferguson Road
Dallas, TX 75228
(214) 515-0100**

City CU is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with City CU, you should first contact an officer of City CU. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below:

In person, by U.S. Mail or by phone at:

**914 East Anderson Lane
Austin, Texas 78752-1699
(512) 837-9236**

Contact electronically by:

**Fax: (512) 832-0278
Email: [complaints@cud.texas.gov](mailto:complaints@ cud.texas.gov)
Website: www.cud.texas.gov**