



**City Credit Union- Job Description**  
**Job Title: Member Relationship Specialist**

<b>Exempt:</b>	<b>No</b>	<b>Grade:</b>	<b>40</b>
<b>Division:</b>	<b>Branches</b>	<b>Department:</b>	<b>Branches</b>
<b>Reports To:</b>	<b>Branch Manager</b>	<b>Location:</b>	

**THIS POSITION IS LOCATED IN GAINESVILLE, TX. ONLY APPLICANTS IN THE GAINESVILLE AREA WILL BE CONSIDERED.**

**City Credit Union – COME GROW WITH US**

City Credit Union (CCU) currently serves more than 37,000 members across the great state of Texas through 7 physical locations in 8 different counties and a convenient mobile/online service model. We are always looking for top-notch candidates to deliver the superior customer experience that we are known for. Currently we are seeking the following:

**Member Relationship Specialist** – The right candidate will be able to work within a customer-focused/deadline-driven/high-energy environment who can provide courteous, friendly and professional assistance to their team and our membership. Responsibilities includes: (1) identifying the financial needs of members and effectively offering solutions to fulfill member needs through product and service sales; (2) performing a variety of financial transactions and functions; (3) meeting individual sales goals and assisting in meeting branch sales goals; as well as performing other duties as assigned.

**Why City Credit Union**

- Full Benefit Package
- Medical plan at no cost for Employee only coverage
- Basic Life & AD&D Insurance – company paid
- Short and Long-Term disability – company paid
- Flexible Spending Accounts
- 401(k) with immediate vesting
- Pension plan
- Monthly incentives – based on position
- Annual Bonus eligibility
- Access to free financial advisory services
- Paid holidays
- PTO accrual every pay period – starting your first day of employment
- Casual dress code – jeans days throughout the year
- Major sporting events, concert and comedy club tickets
- Quarterly massages

**Make the Difference at City CU**

City CU earned another Great Place to Work certification in 2018. Check out what our Associates say about us, the long list of Associate awards and our great benefits here, [www.greatplacetowork.com](http://www.greatplacetowork.com).

We offer low-rate loans, competitive deposit rates, insurance and free financial education to anyone who lives, works, worships or attends school in Dallas, Collin, Denton, Rockwall, Kaufman, Ellis, Grayson and Cooke counties in Texas.

Another cornerstone is giving back to our communities, through our Random Acts of Kindness and partnerships with Buckner International and the Dallas Stars Foundation.

Apply today to find out how we're making the difference, one Member (and Associate) at a time. Come see what we are about at [www.citycu.org](http://www.citycu.org).

Job Type: Full-time

Salary: \$32,000.00 /year